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| inside the guide | |
| PG. 2  Using any web browser, connect to your Windows Virtual Desktop  PG. 3  Using a Windows PC or Mac with the Remote Desktop Client Installed | | |  | WINDOWS VIRTUAL DESKTOPUSER GUIDE Windows Virtual Desktop is a desktop computer that runs in the cloud. Using a web browser, or a special client, you can connect to your desktop from anywhere, on any device using just an Internet connection. This guide will show you how to connect to your Windows Virtual Desktop through a web browser, a Windows 10 client, a Mac or even your mobile phone. |

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| A close up of some grass  Description automatically generated  A screenshot of a cell phone  Description automatically generated  A screenshot of a cell phone  Description automatically generated | | Web BrowserConnection Guide The Remote Desktop web app lets you use a compatible web browser to access your organization's remote resources (apps and desktops) published to you by your admin. You'll be able to interact with the remote apps and desktops like you would with a local PC no matter where you are, without having to switch to a different desktop PC. Once your admin sets up your remote resources, all you need are your domain, user name, password, the URL your admin sent you, and a supported web browser, and you're good to go. What you'll need to use the web APP  * For the web app, you'll need a PC running Windows, macOS, ChromeOS, or Linux. To use a Mobile devices or tablet, you must download the “Remote Desktop” app, published by Microsoft, from the Microsoft/Play/Apple Store. * A modern browser like Microsoft Edge, Internet Explorer 11, Google Chrome, Safari, or Mozilla Firefox (v55.0 and later). * The URL your admin sent you.  What to do  1. In a browser, navigate to the [Windows Virtual Desktop web client](https://rdweb.wvd.microsoft.com/webclient) or the URL your admin sent you and sign in with your user account. 2. After signing in, you should now see a list of resources. You can launch resources by selecting them like you would a normal app in the **All Resources** tab.   **Note:** Resources can refer to any program made available to you including Outlook, Word, Excel or even a virtual desktop. | |
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| Remote DesktopWindows or Mac Connection Guide You can use the Remote Desktop app for Windows or Mac to work with Windows apps, resources, and desktops from your Windows or Mac computer. Use the following information to get started - and check out the [FAQ](https://docs.microsoft.com/en-us/windows-server/remote/remote-desktop-services/clients/remote-desktop-client-faq) if you have questions. Windows Install Guide  1. Install the [Remote Desktop](https://go.microsoft.com/fwlink/?LinkID=616709) app from the Microsoft Store   **Note:** You can install the client for the current user, which doesn't require admin rights, or your admin can install and configure the client so that all users on the device can access it.   1. Sign in using your current user account and password 2. Get the list of managed resources you can access, such as apps and desktops, by subscribing to the feed your admin provided you. When you subscribe, the resources become available on your local PC. The Windows Desktop client currently supports resources published from Windows Virtual Desktop. 3. Connect to your desired resource  MAC Install Guide To get started, [download](https://apps.apple.com/app/microsoft-remote-desktop/id1295203466?mt=12) and install the client on your macOS device. Subscribe to the feed your admin gave you to get the list of managed resources available to you on your macOS device.  To subscribe to a feed:   1. Select **Add Feed** on the main page to connect to the service and retrieve your resources. 2. Enter the Feed URL. This can be a URL or email address:    * If you use a URL, use the one your admin gave you. Normally, the URL is [https://rdweb.wvd.microsoft.com](https://rdweb.wvd.microsoft.com/).    * To use email, enter your email address. This tells the client to search for a URL associated with your email address if your admin configured the server that way. 3. Select **Subscribe**. 4. Sign in with your user account when prompted.   After you've signed in, you should see a list of available resources.  Once you've subscribed to a feed, the feed's content will update automatically on a regular basis. Resources may be added, changed, or removed based on changes made by your administrator. | |